

14 November 2014

January – March 2015 CQC Inspection Programme

Dear overview and scrutiny manager and chair,

I'm pleased to inform you of our inspection plans for January – March 2015, where we will be carrying out publicly announced inspections in the following sectors:

- Acute Hospitals
- Mental Health, including substance misuse services
- Community Health Services (CHS)
- Ambulances
- Independent Healthcare Providers (IHC)

A list of these inspections is shown at the end of this letter. We will be making contact with your committee before these inspections if you are based in any of the areas covered by these services and trusts. This will give you a chance to advise us how we can best gather peoples' experiences of care, and give you the opportunity to share information you have about these services.

During January - March we will also carry out inspections for:

- Adult Social Care services, including care homes, home care and hospices
- NHS GP practices and GP out of hours services
- Dentists (pilot work to test our new approach)

These are not publicly announced. However we would be interested in any information you may have about these services. Our primary care inspection teams will discuss inspection plans for the GP inspections with you when these programmes are confirmed, and you can discuss our adult social care programmes with your local CQC adult social care inspection team. You can contact us and send information via enquiries@cqc.org.uk or by phoning 03000 616161.

You can find out more about our new inspection methodology by [clicking here](#).

You can send us information now about any of the announced inspections. The table below gives you the email boxes you can use. If you have information that cuts across different services, please send it to whichever mailbox you feel is most relevant and we will make sure the information gets to the right inspection team.

There are some differences in our approach to inspecting different services, but they all aim to answer five key questions about an organisation:

- Is it **safe**?
- Is it **effective**?
- Is it **caring**?
- Is it **responsive** to people's needs?
- Is it **well-led**?

All these services (apart from dentists) will now be rated as outstanding; good; require improvement; or inadequate.

We would like you to share any relevant feedback about the quality of care provided by these organisations and any of the services they provide. This includes evidence of high-quality care as well as concerns you have identified. We will use your information to help the inspection team plan the inspection and what to look for on the inspection.

We may summarise the information you send us in the data pack we produce for each organisation, unless you specifically ask us not to. The evidence will not contain personal or confidential information and we understand that any references to examples you share will be anonymised.

After the NHS inspections, CQC will hold Quality Summits to discuss the inspection findings and any improvement action needed. The local overview and scrutiny committee will be invited to the Quality Summit to take part in this discussion. We will also invite local overview and scrutiny committees to discuss the findings of our inspections of GP practices across CCG areas.

Please note: We will be launching a guide for scrutiny committees on working with CQC during this quarter, and ensuring your committee continues to have a main CQC contact and is able to discuss our inspections with them. We would also encourage you to [sign up for our new e-mail alerts](#) about inspections of your local care services.

Yours sincerely

Professor Sir Mike Richards, Chief Inspector of Hospitals
Professor Steve Fields, Chief Inspector of General Practice
Andrea Sutcliffe, Chief Inspector of Adult Social Care

January - March 2015 Inspection Details

Provider	Type	Inspection Start Date	Contact details for feedback		
			E-mail		Phone
Ipswich Hospital NHS Trust	Acute	05/01/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161
Weston Area Health	Acute	05/01/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161
Yorkshire Ambulance Service	Ambulance	12/01/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Ambulance Inspections.	03000 616161
Sussex Partnership NHS Foundation Trust	Mental Health	12/01/2015	mhinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Mental Health Inspections	03000 616161
Salford Royal NHS Foundation Trust	Acute / CHS	12/01/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Acute Hospital / CHS Inspections.	03000 616161

Provider	Type	Inspection Start Date	Contact details for feedback		
			E-mail		Phone
Worcestershire Health and Care NHS Trust	MH / CHS	19/01/2015	mhinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Mental Health Inspections / CHS Inspections.	03000 616161
King's College Hospital NHS Foundation Trust	Acute	19/01/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161
Peninsula Community Health	Community IHC	19/01/2015	ihcinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161
Clifton Park Hospital. Ramsay Healthcare	IHC	26/01/2015	ihcinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161
Warrington and Halton Hospitals NHS Foundation Trust	Acute	26/01/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161
Nottingham (Circle Partnership)	IHC	26/01/2105	ihcinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161

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Tees, Esk and Wear Valleys NHS Foundation Trust	Mental Health	26/01/2015	mhinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Mental Health Inspections.	03000 616161
University Hospitals Birmingham NHS Foundation Trust	Acute	26/01/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161
Northamptonshire Healthcare NHS Foundation Trust	MH / CHS	02/02/2015	mhinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Mental Health Inspections / CHS Inspections.	03000 616161
County Durham and Darlington NHS FT	Acute / CHS	02/02/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Acute Hospital / CHS Inspections.	03000 616161
Spire Liverpool	IHC	02/02/2015	ihinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161
BMI Blackheath	IHC	09/02/2015	ihinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161

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Portsmouth Hospitals NHS Trust	Acute	09/02/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161
Liverpool Women's NHS Foundation Trust	Acute Specialist	16/02/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161
Hertfordshire Community NHS Trust	CHS	16/02/2015	chinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 CHS Inspections.	03000 616161
Chilston Clinic	IHC	16/02/2015	ihcinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161
Harley Street Clinic	IHC	16/02/2015	ihcinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161
Central and North (West) London NHS Foundation Trust	MH / CHS	23/02/2015	mhinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Mental Health Inspections / CHS Inspections.	03000 616161

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Nuffield Health Bristol - Chesterfield Hospital	IHC	23/02/2015	ihcinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161
The Rotherham NHS Foundation Trust	Acute / CHS	23/02/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Acute Hospital / CHS Inspections.	03000 616161
Barlborough NHS TC, Care UK	IHC	02/03/2015	ihcinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161
The Spencer Private Hospital	IHC	02/03/2015	ihcinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Provider name] Q4 IHC Inspections.	03000 616161
Leicestershire Partnership NHS Trust	MH / CHS	09/03/2015	mhinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Mental Health Inspections / CHS Inspections.	03000 616161
Gloucestershire Hospitals NHS Foundation Trust	Acute	09/03/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161

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University Hospitals Coventry and Warwickshire NHS Trust	Acute	09/03/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Acute Hospital Inspections.	03000 616161
York Hospitals NHS Foundation Trust	Acute / CHS	16/03/2015	hospitalinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Acute Hospital / CHS Inspections.	03000 616161
Kent and Medway NHS and Social Care Partnership Trust	Mental Health	16/03/2015	mhinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Mental Health Inspections	03000 616161
Manchester Mental Health and Social Care Trust	MH / CHS	23/03/2015	mhinspections@cqc.org.uk	Please ensure that the subject line of your e-mail is [Trust name] Q4 Combined Mental Health Inspections / CHS Inspections.	03000 616161